



Parvatibai Chowgule College of Arts and Science
(Autonomous)

Accredited by NAAC with Grade 'A' (CGPA Score 3.41 on a 4 Point Scale)
Best affiliated College-Goa University Silver Jubilee Year Award

NAAC CRITERIA V

5.1.5

***The institution adopts redress mechanism for
Student grievances, Sexual Harassment and
Ragging***

1. Students' Grievances: Minutes of Meetings, and documentation
 2. ICC – POSH – Annual Returns
 3. Anti-ragging Committee
-



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ANNUAL NUMBER OF STUDENT GRIEVANCES 2016 - 2021

Sr. No.	Year	Number of Student Grievances	Average No. of Days for redress
1	2020 - 2021	7	10 days
2	2019- 2020	15	7 days
3	2018 - 2019	3	15 days
4	2017 - 2018	nil	nil
5	2016 - 2017	3	5 days



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NAAC CRITERIA V

5.1.5

The institution adopts the following for redressal of student grievances including sexual harassment and ragging cases

STUDENT GRIEVANCES

Please note that there were no grievances during the year 2017 - 2018

2020 - 2021

82A

F.42/82A/293

6th July, 2021

The Addl. Director,
Government of Goa,
Directorate of Higher Education,
Scert Building,
Alto Porvorim, Goa.

- Ref :- 1) Your letter No. ACAD/MISC/4398/2018/1129 dated 04-06-2021 addressed to Goa University
2) Goa University letter No. GU/ExamUG/2021/550 dated 16-06-2021 addressed to our college.

Sub :- Regarding the grievance from a student of our college

Dear Sir,

With reference to the above letter received at this end, we wish to clarify the following :

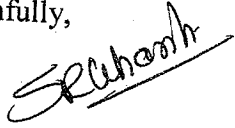
1. After verification with the concerned department, it was found that :
 - The student has been regularly attending the lectures that are being conducted online.
 - She has also been regularly submitting all her assessments that have been conducted to date.
 - The student has never raised any such issues of studying in a stressful environment or being stressed out due to the online teaching, learning, or evaluation with any of the faculty of the department.
 - Any extra lectures engaged during the week were with the consent of the students of the class, but these lectures never exceeded 4-lectures a week for a course (every course ideally has 3 lectures in a week).
 - Lectures conducted online were never taken beyond the stipulated timings given by the institute (timetable given by the college)
2. The Goa University, in concurrence with the Government of Goa, has extended the term for the second half of the academic year.
3. The examinations, in accordance, are scheduled to commence in mid July.
4. The college authorities also co-ordinated with the concerned student who has expressed that she has no grievance as recorded by her earlier as the semester has been extended and the examination date has also been extended.

....Cont/-

You may kindly note the above facts and oblige.

Thanking you,

Yours faithfully,



Dr. Shaila R. Ghanti
Offg. Principal

C.C. The Controller of Examination
Goa University,
Taleigao, Goa

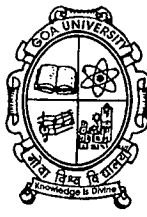
गोंय विद्यापीठ

ताळगांव पठार

गोंय - ४०३ २०६.

फोन : ८६६९६०९०४८

फॅक्स : +९१-८३२-२४५९९८४/२४५२८८९



Goa University

Taleigao Plateau, Goa - 403 206.

Tel : 8669609048

Fax : +91-832-2451184/2452889

Email : registrar@unigoa.ac.in

Website : www.unigoa.ac.in

(Accredited by NAAC with Grade 'A')

GU/ExamUG/2021/ 550

Date: 16/06/2021

To,

The Principal,

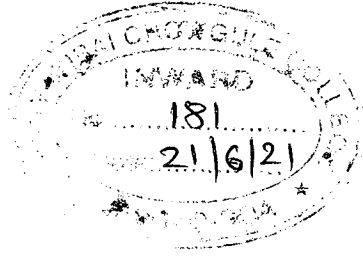
Parvatibai Chowgule College of Arts and Science,

Margao-Goa.

SUB.: Regarding a letter received from the Directorate of Higher Education.

Sir,

This office has received an letter (Ref No.:ACAD/MISC/4398/1129 dtd:04/06/2021), regarding a grievance from a student of your college. Since the college is autonomous, the matter has been forwarded to you. May kindly reply to the letter keeping this office in copy.



Yours Sincerely,

Anuradha Wagle
(Prof. Anuradha Wagle)

Controller of Examinations

Encl.: As above.

To
- VP
- CoE
- Secy
- Sand Reena
Seetharamh
19/6/2021

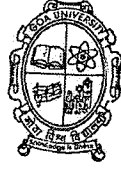
गोंय विद्यापीठ

ताळगांव पठार

गोंय - ४०३ २०६.

फोन : ८६६९६०९०४८

फॅक्स : +९१-८३२-२४५९९८४/२४५२८८९



(Accredited by NAAC with Grade 'A')

Goa University

Taleigao Plateau, Goa - 403 206.

Tel : 8669609048

Fax : +91-832-2451184/2452889

Email : registrar@unigoa.ac.in

Website : www.unigoa.ac.in

GU/ExamUG/2021/ 549

To,

Date: 16/06/2021

Dr.Gervasio S.F.L. Mendes

Addl. Director of Higher Education,

Directorate of Higher Education,

SCERT Building, Alto Porvorim-Goa.

SUB.: Reply to your letter regarding the grievance from a student.

Sir,

With reference to your letter (Ref No.:ACAD/MISC/4398/1129 dtd:04/06/2021), regarding a grievance from a student of Parvatibai Chowgule College of Arts and Science, Margao Goa. It is to inform you that the matter has been forwarded to Parvatibai Chowgule College of Arts and Science, Margao Goa as the college is autonomous.

Yours Sincerely,

Anuradha Wagle

(Prof. Anuradha Wagle)

Controller of Examinations

Encl.: Letter sent to the Principal of Parvatibai Chowgule College of Arts and Science, Margao -
-Goa.



Government of Goa
DIRECTORATE OF HIGHER EDUCATION
SCERT Building,
Alto Porvorim-Goa

GOA UNIVERSITY REGISTRATION OFFICE
Inward No. 484-R
Date: 01-06-2021

Tel:2415585/2410824

Email:dir-dhe.goa@nic.in

No. ACAD/MISC/4398/2018 / 1129

Dated: -01/06/2021
04

To,
The Officiating Registrar,
Goa University,
Taleigao Plateau,
Goa.

EXAMINATION SECTION-UG
Inward No.: 163
Date: 14/06/2021

Sub:- Request for extension of the exam of second
year College students.

Madam,

I am directed to forward herewith a copy of email dated
16/05/2021 addressed to the President's Secretariat, Rashtrapati
Bhavan, New Delhi, on the above cited subject and to request you
to offer your comments on the same at the earliest.

Yours faithfully,

(Dr.Gervasio S.F.L. Mendes)
Addl. Director of Higher Education

Encl : As Above

Dr. Chief Secretary
Entry No. 14380579
17/5/21

Secretary (Kee) (Edn)
Quantity No. 2073 (En)
19/5/21

Chief Secretary
622

Fwd: Request for extension of the exam of second year college students.

From : US Petition RB <us.petitions@rb.nic.in> Sun, May 16, 2021 12:42 PM
Subject : Fwd: Request for extension of the exam of second year college students.

To : Chief Secretary <cs-goa@nic.in>

9/15/21

Dept. of Higher Education
Inward No. 1354
Date 19/5/21

Sely (Edn)

19/5/21

Dear Sir/Madam,
Please find attached/forwarded, for appropriate attention, an e-mail petition addressed to the President/President's Secretariat which is self explanatory. Action Taken on the petition may please be communicated to the petitioner directly.

Regards

(R.K.Sharma)
(OSD)
President's Secretariat
Rashtrapati Bhavan, New Delhi
Tel. 011-23015321

✓
09/01/21
18/5

You may use only mail id: persidentofindia@rb.nic.in for submitting request/grievance online.

From: "US Petition RB" <us.petitions@rb.nic.in>
To: "Section Officer Public 2 RB" <so-public2@rb.nic.in>
Sent: Wednesday, May 12, 2021 1:49:26 PM
Subject: Fwd: Request for extension of the exam of second year college students.

(R.K. Sharma)
Officer on Special Duty
President's Secretariat
Rashtrapati Bhavan, New Delhi
Tel. 011-23015321

10057
21/5

From: "Kumar Samresh AD(Administrator), NBT" <kumarsamresh@rb.nic.in>
To: "US Petition RB" <us.petitions@rb.nic.in>
Sent: Friday, April 23, 2021 5:41:42 PM
Subject: Fwd: Request for extension of the exam of second year college students.

(3) side
From: "r s001" <r.s001@chowgules.ac.in>
To: "Kumar Samresh AD(Administrator), NBT" <ksamresh.nbt@nic.in>
Sent: Saturday, April 17, 2021 8:32:59 AM
Subject: Request for extension of the exam of second year college students.

To respected Prime minister of India,

This is regarding the request for extension of the exam of second year college students.

I am studying in Parvatibai Chowgule College of Arts and Science, Margoa, Goa. Since the Covid cases are increasing throughout the nation the classes have been made online, before the pandemic the portion was completed within 6 months but now the same portion is being completed within 4 months. This clearly shows the stress and burden among the students, because of very little time limit teachers are in a hurry to complete the portion and failing to teach properly. We students are not able to study properly, they give lots of assignments and take extra classes, teachers are doing this only for the sake of doing it.

Please I am requesting to extend this semester so that we get sufficient time to study and clear the semester. Please consider the condition of the students and please keep the exams of second year students online as the classes are conducted online and extend the semester .

Thanks.



Welcome To



Parvatibai Chowgule College of Arts and Science



PARVATIBAI CHOWGULE COLLEGE

Margao, Goa

Minutes of the Meeting held to discuss about the grievance of a student who has written to Prime Minister Office

Date: 26.06.2021	Time Start: 10:00 am End: 10:30 am	Venue: Conference room
Meeting Attended by <ul style="list-style-type: none">• Mr. Ian Barreto• Dr. Nandini Vaz Fernandes• Ms. Sarah T. Mesquita		Meeting held By <ul style="list-style-type: none">• Dr. Shaila Ghanti Offg. Principal

A. AGENDA OF MEETING

1. To discuss about the grievance of a student who has directly written to the Prime Minister's office with a request for extension of the exam of second year college students

Based on the letter received from Goa University regarding the grievance of a student of our college who has directly written to the Prime Minister's office with a request for extension of the exam of second year college students, it was discussed as follows:

B. DISCUSSIONS :

- a. The concerned student was understood to be from the Department of Biochemistry.
- b. The In-charge of Biochemistry department, Ms. Sarah Mesquita stated that :
 - The student has been regularly attending the lectures that are being conducted online.
 - She has also been regularly submitting all her assessments that have been conducted to date.
 - The student has never raised any such issues of studying in a stressful environment or being stressed out due to the online teaching, learning, or evaluation with any of the faculty of the department.
 - Any extra lectures engaged during the week were with the consent of the students of the class, but these lectures never exceeded 4-lectures a week for a course (every course ideally has 3 lectures in a week).
 - Lectures conducted online were never taken beyond the stipulated timings given by the institute (timetable given by the college)
- c. An inquiry has to be done with the student as to why she didn't address her concern to the Head of the Institution.

- d. The grievance letter was made on 17thApril 2021. However, as per Goa University circular, the academic year has already been extended and the examination to be held online has also been extended.

Minutes prepared by : Mrs. Reena Fernandes
Approved by : Dr. Shaila Ghanti, Offg-Principal

Date : 28th June 2021

List of Grievance Cases(AY 2019-2020)

S.No.	Name of the Student/Class	Name(s) of the Faculty	Name of the Course	Grievance
01	Ms. Apurva Damodar Sawant / TYBSc(BioTech), Rollno-SU170374	Dr.R.Kanchana Ms.Madhavi Motankar	BIO-VI.C-8: Bioethics and Biosafety	Failed in Practical assessment
02	Ms.Fernandes Amberlee Jocelyn/SYBSc, RollNo-SU180089	Dr.Sachin Kakodkar	CHE-IV.C-6, Comprehensive Chemistry-II	2 Different handwritings in the answerbook
03	Ms.Fernandes Amberlee Jocelyn/SYBSc, RollNo-SU180089	Dr.Lactina Gonsalves	E-7, Spectroscopic Techniques	2 Different handwritings in the answerbook
04	Mr.Ketan Santosh Masurkar/SYBSc(Repeat) (Geography), RollNo-SU170445	Dr.Sanjay Gaikwad	Watershed management	Mismatching of handwriting in the answerbook
05	Mr.Ralph Dias/TYBSc(Chemistry), RollNo-SU160329	Dr.Ganpat Naik/ Ms.Mayuri Naik	CHE-VI. C-8 Advanced Chemistry-II: Organic and Analytical Chemistry	Uploaded the answerbook after 4 hours from the allotted time
06	B.Voc.(MDF/VFX)			Students were assessed out of 50 Marks instead of 100 Marks

D.Prabakaran

Examination Cell.



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Minutes of Meeting

Date: 18.09.2020	Time meeting start: 12.45 PM End: 1.15 PM	Venue: CONFERENCE ROOM
Meeting Attended by		Meeting conducted by
<ul style="list-style-type: none">• D.Prabakaran• Amisha Shirodkar• Suchitra Bhat• Debashish Majumdar		<ul style="list-style-type: none">• H.S.S.Nadkarni

A.AGENDA OF MEETING

- Grievances received related to the Conduct of Examinations.

WHAT WAS DISCUSSED

Topic	Discussed
	<ul style="list-style-type: none">• In the case where there has been a delay in submission of answer sheets by the students Mr.Ralph and Mr.Shubham, the committee expressed the opinion to consider their answer books for assessment.• In the second case, two course teachers Ms.Lactina Gonsalves and Mr.Sachin Kakodkar, have complained, that in two different courses the handwriting for the answers presented on the same answer sheets do not match. Hence, the committee took a decision to summon the concerned student Ms.Amberlee Fernandes on 25.09.2020 at 12.30 pm.

- | | |
|--|---|
| | <ul style="list-style-type: none">• In the third case of Mr.Ketan Masurkar, where in a mismatch of handwriting was suspected, it has been decided to verify his handwriting from another answer book of an earlier examination. The said answer book was to be provided by the exam cell.• In the fourth case, the concerned student is from VI Semester Biotechnology course. The course teachers have claims that the student has maintained a poor attendance record and has missed the PA's conducted. The committee has decided to hear both the parties and then come to a conclusive decision. Ms.R.Kanchana and Ms.Madhavi Motankar, to be called on 25.09.2020 at 1.00 pm and Ms.Apoorva Sawant at 1.10 pm. |
|--|---|

Prepared by: Ms.Anisha Noronha.
Approved by: Shri.H.S.S.Nadkarni.



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Minutes of Meeting

Date:25.09.2020	Time meeting start: 12.45 PM	Venue: CONFERENCE ROOM
	End: 2.35 PM	
Meeting Attended by		Meeting conducted by
<ul style="list-style-type: none">• Debashish Majumdar• D. Prabakaran• Suchitra Bhat• Amisha Shirodkar		<ul style="list-style-type: none">• Shri.H.S.S.Nadkarni

A.AGENDA OF MEETING

- | |
|---|
| <ul style="list-style-type: none">• Grievances received related to the Conduct of Examinations. |
|---|

B. WHAT WAS DISCUSSED

Topic	Discussed
	<ul style="list-style-type: none">• In the case of Mr.Ketan Masurkar, bearing roll no SU170445, where in a mismatch of handwriting was suspected. The committee found that the answer sheet matches when verified from another answer book of an earlier examination, Geography of Soil Studies (Elective) dt: 12/11/2019 T.Y.B.Sc.• Ms.Amberlee Fernandes, was summoned on 25th Sept'20 at 12.30 pm. The committee took a decision to check old answer books of Semester I & II. The claim to be verified and accordingly committee to take a decision on the same.• Ms.Madhavi Motankar and Dr.R.Kanchana, were called on 25th Sept'20 at 1.00pm. As per their claim , the originally notified date (07th January, 2020) was postponed to (08th January, 2020)

for the conduct of practical assessment. The student was present on 07th January, 2020 and not on 08th January, 2020. As such had missed the assessment.

- The committee made the following notings:
 - The PA's dates were not notified well in advance.
 - No information was put up on google classroom.
 - There is ambiguity with regard to the assessment.
 - The teacher to be issued a notification marked as absent on the conducted practical.

- Ms.Apoorva Sawant, was summoned on 25th Sept' 20 at 1.10 pm. Her claim is that according to rules PA's assessment dates are to be notified 14 days in advance. She owns up that inspite of reminders from the concerned teachers to attend practicals she ignored the same since she was involved in other club activities and maintained only 50% attendance for PA's.



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NAAC CRITERIA V

5.1.5

The institution adopts the following for redressal of student grievances including sexual harassment and ragging cases

2019 - 2020



Reg. Document from Rohit

Dr.Nandakumar Sawant <principal@chowgules.ac.in>
To: Rohit Shivaji <rohit719shivaji@gmail.com>

Mon, Aug 17, 2020 at 10:43 AM

To,
Mr. Rohit S.

You are requested to meet the undersigned on any one of the days from 17th August to 19th August 2020 between 10.00 a.m. and 4.00 p.m. to discuss about the queries raised by you in your attached letter.

Kindly intimate the date and time of your visit.

Dr. Shaila Ghanti
Vice-Principal

----- Forwarded message -----

From: **Dr.Nandakumar Sawant** <principal@chowgules.ac.in>

Date: Thu, Aug 13, 2020 at 12:30 PM

Subject: Reg. Document from Rohit

To: Rohit Shivaji <rohit719shivaji@gmail.com>

[Quoted text hidden]



Rohit Response 26-07-2020.docx

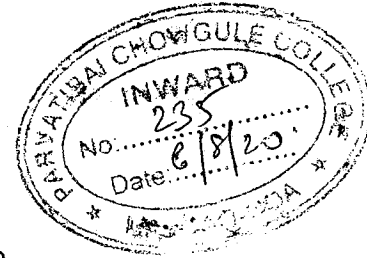
12K

52A

Dated 27-Jul-2020

To,

The Principal
Parvatibai Chowgule College of Arts & Science,
Gogol, Margao,
Goa 403602



Subject: My response to the things agreed in our call on 23-Jul-2020

Respected Sir,

First of all I would like to thank you for giving me a patient hearing on our call on 23-Jul-2020. I understand not all grievances could be sorted out through phone call, but you took the pain to address some of my main grievances. I highly appreciate your help and shall be ever grateful to you for this act of kindness. I am equally thankful to Sir Ian Bareto for being there on the call.

Sir, as suggested by you, I have given a thought to the things we discussed over the phone. Please find below my response for the same.

Project:

Sir, I am really thankful to you for allowing me to select my guide. Though I would have been more than happy to have anyone as my guide, now that you insist on me selecting someone, I would like to do my project under Sir Rovin Vas. I think I would learn a lot working under his guidance.

Continuous Assessment:

Sir, during our call you said that I have been marked absent for all my Continuous Assessment. It was nothing but a shock to me and that was the reason I could not say anything during the call. I checked all my emails/messages and college website again, but could not find any schedule for the Continuous Assessment shared by the concerned teachers. Only one teacher namely Mrs Delilah Domincia and Mr. Shubhankar Shah of SUBJECT F.C English and Anila KP of Subject Academic writing informed me about my Continuous Assessment through email (Google Classroom). I am glad to inform you that I did submit all my CA work on time for this subject.

For the other subjects, I was never informed about the Schedule/work of CAs. I did try reaching all the teacher personally, but they never replied in a positive manner. And this is the discrimination I was talking about. If you feel I am wrong here, please ask all the concerned teachers if they have ever informed the schedule to me. I hope the examination cell too might be having details of the same. I shall be highly grateful to you if you can kindly share the "factual details" of my absence that you were talking about that day. If possible, kindly also share the copy of the notice/message issued by the concerned teacher informing about the CAs.

To, Masul to discuss with Sirs.

Dr Shaila Ghantki

Kindly discuss with the Maths dept
and allocate courses to the student accordingly.

27/8/2020

Sir, I am still more than willing to give CAs for all these subjects. Hence if possible, please ask all the concerned teachers to communicate the task/assignment that I have to do as a part of my CAs.

Sir, Once again, I would like to thank you for coming to my rescue, without your help nothing would have been possible.

Thanking You

Yours Faithfully

Rohit S
F-6, Ferrira Garden phase II,
Above Apollo Medicals,
Gogol, Margao, 403601
Ph: 7499714534

Discussed with Ian & Maru.

Decided that student need to apply for repeat CA & SEE as applicable to him. Follow the schedule subsequently answer as per the schedule.

Shehan
7/8/2020

Sand
07/08/2020

Maru
07/08/2020

Sir,

Minutes of the meeting held on Thursday, 23rd July 2020 at 3.15 p.m. in the
Conference room of the College

The Principal had a telephonic conversation with the student, Mr. Rohit S. with regards to his grievance in the presence of Controller of Examination, Mr. Ian Barreto on Thursday, 23rd July 2020 at 3.15 p.m. in the Conference room.

Points discussed

1. The Principal expressed that the college proactively wants to help the student and do whatever that can be done under the rules and regulations which are within the framework of the examination ordinances of the college.
2. The Principal gave freedom to the student to choose the teacher for his TY project and the examination, which he was told to give in writing. The student agreed to do so within a stipulated period of time.


PRINCIPAL

Date : 23rd July 2020

Q2-A

F.82-A/485

November 15, 2019

To,
SYBSc Students,

Reference is made to your representation dated Nil received on 07.11.2019.

Dear Students

We would like to inform you that while imparting education to the students, the College has to take into consideration various dimensions like Students' overall development including Intellectual development, Career building, physical fitness etc. for which the College has to be equipped with suitable infrastructure like Advanced Laboratory, Library, Conference Hall, Auditorium, Gym, Playground, Canteen etc. and also maintain the same. Considering the same, the College has created the best of such infrastructure and facilities.

The fees charged as Library Fee, Student Aid Fund, Lab practical Fee, Gymkhana Fee and other Fee are as per the University Notification and permissible Government guidelines for various facilities provided to the students.

The fees charged one time each year as Student Service Charges are for the regular maintenance of the additional infrastructure and facilities which the College provides and for which reason you have probably opted to join this particular institution. It is expected that every student of the college uses this infrastructure and facility for their personal growth.


As regards your concern about the sitting place at Library, there is a reading room, reference room and Computer lab available for students. The college encourages the students to use this facility. As regards Student Aid Fund, Students aid fund pertains to scholarship given to students. Students have to apply for it and there is a committee which decides who is eligible to get the scholarship amount. This fund is not for First Aid facility. Nevertheless, First aid box is readily available in the fitness centre and Physio centre.

As regards the other complaints, we wish to inform you that the College has provided purified drinking facility. Proper hygiene is maintained in canteen and surrounding area. The College has noted that taps and doors in the toilet as well as some of the ACs and Fans need maintenance and College will take immediate maintenance of the same.

For more clarity on the Fee structure, refer to the information given for admission on the College Website.

Hope the explanation given above is amply clear.


PRINCIPAL


Sonal G. Dessai
S1180108

82-A

To Principal

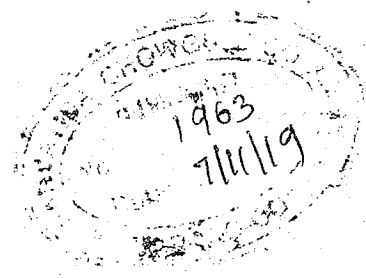
Smt.Parvatibai chowgule college

Margao Goa

Date:

From: Students of SYBSC

SUBJECT: DETAILS OF THE FEE PAID BY US



Respected sir,

We the students of SYBSC would like to draw your attention that even after paying such huge amount we are not getting the facilities which we deserve and we would also like to know what are the things included under students service charge, gymkhana fee, other fees.

1. Student service charge Rs.11500/- : Though it is mentioned in the receipt as the student service charges there are no proper specifications mentioned under it as in what are the facilities provided under this particular charges. We would like to know what services are been given under above mentioned amount.
2. Library fee Rs.470/- (chemistry, physics, zoology, geology, maths, computer science) Rs.1000/- (Biochemistry, Biotechnology): As we all know library is a place where we have to sit and read book quietly but we don't seem to see any proper place where we can sit and refer to the book or do our studies if we want to do so. There is a computer lab which was open last year for students but this year it has been closed from the beginning of this academic year. So we would like to know if we don't have a proper place to sit and refer the books what is the use of taking them home since at home we can get those pdfs easily through google.
3. Students aid fund Rs.130/- (Biotechnology, Biochemistry: Rs120/-) : we are been charged this amount but the concerned authority doesn't seem to have proper first aid kit and the basic first aid requirement. We have one of our friend who got injured during college hours and when he asked for the proper first aid kit he was just given cotton, while the other requirement such as Dettol, scissor, dressing gauze were missing.
4. Lab practical fee Rs.880/ (chemistry, physics, zoology, geology)- : we pay this amount in the name of lab practical fee which is more than enough to maintain the lab since it is Rs.880/- per student. But we don't understand why we were charged Rs.95/- from each student at the end of the year even though the student had no breakage charges registered against him/her. when asked to the concerned authority they said it was for the maintenance of the lab. So are we suppose to pay twice in the name of lab fee? Please give a proper clarification.
5. Gymkhana fee RS.420/- (Biotechnology: Rs400/-): we are been charged this amount as the gymkhana fee but till today we have never entered this gym. we assure you that half of the students have not seen the gym's interior part and if it is charged for the maintenance, then you'll should charge it from the people who use it and not from the students, who neither use it nor wish to use it. Secondly even if we want to join we are not even waved for the membership charges we are still charged separately as the membership charges. when asked about the above mentioned amount they say it is for the college. so for what are we paying this amount?
6. Other fee RS. 420/- (Biotechnology:Rs400/-) : even after paying so much of amount in the name of student services we are still expected to pay in the name of other fee. We would

To, Areta / Radhika
A. discuss
06/11/2019

like to know what comes under this so called "other fees" because there is nothing mentioned on the receipt.

Even after paying Rs.11500/- as the student service we are not given proper facilities. There is no purified water drinking facility, which is mandatory in the college premises as all cannot afford to buy mineral water from the canteen. Taps and door's in the toilets need some maintenance from long time. There is no proper hygiene maintained in the canteen, dog just enter the canteen and sit inside. We have seen dogs in the quadrangle, same place which we use during free time, is this the hygiene college is maintaining? If we sit on the compound of the G- block we are told to get up and move, are we not part of this college, why cant we sit there? A/C are there in class but they aren't working still we manage, but just keep a check on the fans atleast either they don't work or make noise and only few of them function. Few projectors are not functioning due to which we have to shift classes when we need them. Website is the another issue which we would like to bring to your notice we are told to check the attendance and many updates on website but the server is always down and are not able to access. Even after paying such a huge amount we lack the basic facilities. So we would like to request the concerned authority to kindly give the proper clarification on the above mentioned issues. So we request you to not give the example saying that it is package for which we have to pay as a whole. Since we ourselves do not know what the package consist of and what are we charged for. Hopefully we will get reply for all our questions mentioned above as soon as possible.

Thanking you in anticipation

Your sincerely

Students of SYBSC



Parvatibai Chowgule College of Arts and Science

82A



PARVATIBAI CHOWGULE COLLEGE

Margao, Goa

Minutes of the Grievance Committee Meeting

Date: 09.07.2019	Time Start: 10:30 am End: 11:15 am	Venue: Cabin of Vice-Principal, Dr. Shaila Ghanti
Meeting Attended by <ul style="list-style-type: none">• Dr. Debasish Majumdar• Dr. Hanumant Chopdekar• Mrs. Sobita Kirtani• Mr. Ian Barreto		Meeting held By <ul style="list-style-type: none">• Dr. Shaila Ghanti
Member Absent <ul style="list-style-type: none">• Dr. Ananya Das		

A. AGENDA OF MEETING

1. To discuss about the grievance letters received from students regarding their performance at the Semester End Examination

B. WHAT WAS DISCUSSED

The Principal received grievance letters from the following students citing their dissatisfaction with respect to assessment of answer books, which were forwarded to the Grievance Committee.

Sr. No	Name of the Student	Class	Roll No.	Course
1	Miss Rakshanda Naik	TYBA	AU160117	Cyber Security (FC)
2	Mr. Rajat Rajesh Jadhav	TYBSc	SU160154	Statistical Methods (FC)
3	Miss Simran Jerusha Vas	TYBA	AU160200	Literary Criticism (English)
4	Miss Bernice Viegas	SYBSc	SU170393	Polymer and Colloid Science (Chemistry)
5	Miss Sindiya Faldessai	SYBSc	SU170112	Electricity and Magnetism (Physics)
6	Mr. Pundalik alias Shounak Kakodkar	TYBA	AU150107	Translation study of Konkani (Konkani)
7	Mr. David Chris Dias	TYBSc	SU160335	Business Psychology (ID)
8	Miss Anjali Gaonkar	TYBSc	SU160220	Business Psychology (ID)
9	Miss Annelly Costa	TYBSc	SU160079	Stratigraphy of India Part-I (Geology)
10	Miss Sanjana Khanapurkar	TYBA	SU160121	Cyber Security (FC)
11	Miss Tanya Banyal	TYBA	SU160177	Cyber Security (FC)
12	Miss Shradha Verlekar	TYBSc	SU160354	Advanced Biochemistry (Biotechnology)
13	Mr. Omkar Desai	TYBSc	SU160134	Object Oriented Programming (Comp. Sc.)

.....Cont/-

:: 2 ::

The committee members along with the Controller of Examination scrutinized the applications case by case and recommends for re-assessment of answer books for the specified courses.

Minutes prepared by : Mrs. Reena Goes
Approved by : Dr. Shaila Ghanti, Vice-Principal

From: srg001@chowgules.ac.in
Sent: 09 July 2019 09:35
To: rgo001@chowgules.ac.in
Subject: Fwd: Grievances from students

Sent from my iPhone

Begin forwarded message:

From: "Dr.Nandakumar Sawant" <principal@chowgules.ac.in>
Date: 6 July 2019 at 12:51:18 PM IST
To: Shaila Ghanti <srg001@chowgules.ac.in>
Cc: Alberto Aquino Barreto <aib001@chowgules.ac.in>
Subject: Grievances from students

To : Dr.Shaila R Ghanti, Convener,
College Grievance Redressal Committee

Dear Ma'am,

The College has received grievances from students regarding their performance in the examination. You are, therefore, requested to call a meeting of the College Grievance Redressal Committee and do the needful.

Dr.Nandkumar Sawant
PRINCIPAL



Parvatibai Chowgule College of Arts and Science
(Autonomous)

Accredited by NAAC with Grade 'A' (CGPA Score 3.41 on a 4 Point Scale)
Best affiliated College-Goa University Silver Jubilee Year Award

NAAC CRITERIA V

5.1.5

The institution adopts the following for redressal of student grievances including sexual harassment and ragging cases

2018 - 2019



Welcome To



Parvatibai Chowgule College of Arts and Science



PARVATIBAI CHOWGULE COLLEGE

Margao, Goa

Minutes of the Grievance Committee Meeting

Date: 06.10.2018	Time meeting start: 10:30 am End: 11:15 am	Venue: Conference Room
Meeting Attended by		Meeting held By
<ul style="list-style-type: none">• Dr. Debasish Majumdar• Dr. Ananya Das• Dr. Sonia Fernandes DaCosta (Special Invitee)• Dr. B.F.Rodrigues		<ul style="list-style-type: none">• Dr. Shaila Ghanti

A. AGENDA OF MEETING

<ol style="list-style-type: none">1. Leave of Absence2. To discuss about the appeal made by Dr. B.F.Rodrigues during the Academic Council meeting held on 28.04.2018

B. WHAT WAS DISCUSSED

Topic	Discussion
1. Leave of Absence	<p>The Convener, Dr. Shaila Ghanti welcomed the members with a brief introduction of each member. Dr. Ghanti informed that in the meeting of the Grievance Committee held on 3rd October, 2018, it was decided to invite Dr. B.F.Rodrigues, Member of the Academic Council, Parvatibai Chowgule College, Margao and Dr. Sonia Fernandes DaCosta, Head of the English Department to put forth their views on the appeal made for deletion of poem titled 'Request' from the syllabus of SYBA English.</p> <p>Thereafter, the agenda was taken up for discussion.</p>
2. To discuss about the appeal made by Dr. B.F.Rodrigues during the Academic Council meeting held on 28.04.2018	<p>The following members were absent with intimation:</p> <ul style="list-style-type: none">• Dr. Hanumant Chopdekar• Dr. Sameena Falleiro <p>The Convener invited Dr. B.F.Rodrigues, Member of Academic Council to put forth his views on the concerned matter. He stated the following points:</p> <ul style="list-style-type: none">• Words reflected in the poem are vulgar.• We are aware that Dalits are being harassed, but it can be expressed in a decent way.• There are other good poems written by Dalit poets which can be incorporated.

	<ul style="list-style-type: none">• We are insighting the students when we teach them such language or words.• Such poems are going to cause a rift in the Society and also create enmity among the Dalit and other communities.• He suggested replacing the existing poem with another poem that expresses the sentiments of Dalits. <p>The Convener then invited Dr. Sonia Fernandes DaCosta to express her views. She stated the following points:</p> <ul style="list-style-type: none">• Through this poem, we are trying to sensitize the students and tell them what is right and wrong.• Make them aware that such language also exists, but we do not use this language.• This poem has been written by a Dalit from her perspective.• The original poem written by Anuradha Gurav is in Marathi which has been translated in English. <p>Recommendation: The Grievance Committee recommended to the Chairman of Board of Studies in English to consider the matter placed in the appeal letter.</p>
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Minutes prepared by: Ms. Greta Almeida & Ms. Radhiya Amonkar



Welcome To



Parvatibai Chowgule College of Arts and Science



PARVATIBAI CHOWGULE COLLEGE

Margao, Goa

Minutes of the Grievance Committee Meeting

Date: 03.10.2018	Time meeting start: 9:45 am End: 10:30 am	Venue: Conference Room
Meeting Attended by		Meeting held By
<ul style="list-style-type: none">• Dr. Debasish Majumdar• Dr. Ananya Das• Dr. Hanumant Chopdekar• Dr. Sameena Falleiro		<ul style="list-style-type: none">• Dr. Shaila Ghanti

A. AGENDA OF MEETING

<ul style="list-style-type: none">• To discuss about the grievance received

B. WHAT WAS DISCUSSED

Topic	Discussion
To discuss about the appeal made by Dr. B.F.Rodrigues during the Academic Council meeting held on 28.04.2018	The Convener welcomed the members and subsequently the agenda was taken up. Following suggestion was made: 1. To invite Dr. B.F.Rodrigues, Member of the Academic Council, Parvatibai Chowgule College, Margao and Dr. Sonia Fernandes DaCosta, Head of the English Department on Saturday, 6 th October, 2018 at 10:30 am to put forth their views on the concerned matter.

Minutes prepared by: Ms. Greta Almeida & Ms. Radhiya Amonkar

F.82A/ 1187

October 1, 2019

To,

The Asst. Registrar – Colleges
Goa University,
Taleigao Plateau, Goa.

Respected Sir,

This has Reference to your letter dated 16.08.2019 seeking comments on the letter dated 15/07/2019 of Miss Rhea Rodrigues.

At the outset we would like to submit that the allegation made by Ms. Rhea Rodrigues that she has been harassed and humiliated by some of the teachers of the English Department is false, baseless and made with malafide intention.

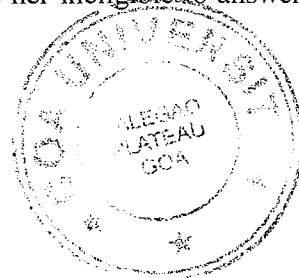
It is submitted that the College has constituted grievance Committee to address the grievances of the students and staff members. The grievances of Ms. Rhea Rodrigues were considered by the said Grievance Committee and after due enquiry the Committee found that the allegations and complaint of Ms. Rhea Rodrigues is false and frivolous.

Without prejudice to above we submit our comments on the Complaint filed by Ms. Rhea Rodrigues dated 15.07.2019 as under:

The allegations, made by Miss Rhea Rodrigues that she has been mentally harassed and humiliated by some of the teachers of the English Department are false, baseless and fabricated as she failed in semester IV in 'Literary Criticism' and in semester VI in 'Contemporary Literary Theory'. On the contrary Miss Rhea Rodrigues and her father have continuously interfered in the working of the English Department. In fact the department has definitely gone an extra step towards extending help to Ms Rhea as is so evident in the discussions with the Department faculty, conversation with father etc.'

As regards the contention of Miss Rhea Rodrigues that '*In spite of answering my sixth semester examination, I have been marked absent in the sixth semester mark list for the term paper entitled 'Contemporary Literary Theory.'*' It is true that she was allowed to answer the sixth semester examination in bonafide belief that she meets all the required conditions to appear for examination. However it was found that her attendance was much below the required minimum attendance required to answer the examination. Most importantly, she remained absent for the mandatory components of the paper titled 'Contemporary Literary Theory' namely, CA I and Semester End Exam Part 2 which makes her ineligible to answer the semester end examination.

Received.
12
05/10/2019



As regards the contention of Miss Rhea Rodrigues that she has secured 29.5 marks out of a total of 40 marks for the CA component (she attempted only TWO of the mandatory THREE) and secured 4.5 marks out of 30 marks in the final written exam, it is hereby clarified that Miss Rhea Rodrigues is ineligible to obtain a final score for the CA component on the grounds that she has not attempted the mandatory assessments. The final score in the CA component out of a maximum of 40 was calculated on the basis of the average of the marks obtained in the THREE mandatory CAs.

As regards the contention of Miss Rhea Rodrigues that she has not been allowed to submit her 30 marks assignment in the same paper by Ms Rajashree Desai citing low attendance as the reason, it is submitted that Miss Rhea Rodrigues was allowed to submit 30 marks Semester End Exam Part 2 component but she did not approach the concerned teacher for the allotment of assignment topic. It is mandatory for the students to approach the teacher for the allotment of their assignment topics. It is evident from the letter written by Miss Rhea Rodrigues to the Principal of our College that she did not approach the teacher.

It is hereby submitted that she is trying to cover up the fact that she did not answer the mandatory component (Part II totalling 30 marks) of the Semester End Examination under the false pretext that the teacher refused to allow her to answer her examination owing to her low attendance. This is in spite of her being allowed to answer the Semester End Examination (Part I) even though she had previously failed to submit the assignment that was mandatory. Attendance sheet of Semester End Exam Part I is attached herewith as Annexure-I.

As regards the contention of Miss Rhea Rodrigues that she has scored low marks as one of the teachers Ms Rajashree Desai teaching the paper warned her not to take the paper at the beginning of the sixth semester and humiliated her on several occasions in the class, it is submitted that it is the practice in the College that the concerned teachers counsel the students regarding the selection of elective papers at the beginning of each semester. As a teacher of the elective paper "Contemporary Literary theory" Ms Rajashree Desai guided/counselled students to offer another elective paper, based on their performance in the precursor paper title 'Literary Criticism' taught in the 4th semester. It appears that Miss Rhea Rodrigues has attempted to intentionally misinterpret the guidance/counselling as 'warning'. It is not true that Ms Rajashree Desai humiliated Miss Rhea Rodrigues in the class.

It may be noted that Miss Rhea Rodrigues has clearly admitted that she has scored low marks in the components that she answered in the sixth semester paper titled 'Contemporary Literary theory' as she remained absent for lectures without paying any heed to the recommendations put forward by the English Department during 2018-19 but she chose to follow her whims and fancies. Recommendations and Apprehensions of the English Department is attached herewith as Annexure-II.

As regards the contention of Miss Rhea Rodrigues that Fearing that Ms Rajashree Desai will not allow her to answer her CA 1 and allot topic/s for assignment based submission in the said paper, a request letter was sent by her to me to grant her permission for the same, it is submitted that it is clear from the above statement that Miss Rhea Rodrigues has been prompted by false prejudiced assumptions and she has tried to go beyond the prescribed rules seeking special permission which was not considered as it will give wrong precedents.

As regards the contention of Miss Rhea Rodrigues that Ms. Rajashree Desai humiliated her on several occasions, it is submitted the contention is false and concocted. It is clear from the fact that Miss Rhea Rodrigues attended Ms Rajashree Desai's lectures in Core Paper titled Nineteenth Century English Literature without any inhibition. She also attended Remedial classes conducted by Ms Rajashree Desai in 'Literary Criticism' (Semester IV) for students who had failed in the paper. She also attended preparatory classes for answering Project viva conducted by Mrs Rajashree. Attendance sheet of Core Paper titled Twentieth Century English Literature is attached herewith as Annexure-III. Attendance sheet of Remedial classes conducted in 'Literary Criticism' (Semester IV) is attached herewith as Annexure-I is attached herewith as Annexure-IV. Attendance sheet of preparatory classes for answering Project viva is attached herewith as Annexure-V.

As regards the contention of Miss Rhea Rodrigues that Ms Rajashree Desai *insisted that in the event if Miss Rhea Rodrigues opt for her paper Miss Rhea Rodrigues had to give a written undertaking signed by her father that Ms Rajashree Desai would not be responsible if Miss Rhea Rodrigues failed in the said paper and called Miss Rhea Rodrigues a weak student*, it is submitted that Ms Rajashree Desai neither insisted on an undertaking from Miss Rhea Rodrigues's father for the elective paper 'Contemporary Literary theory' nor Ms Rajashree Desai called Miss Rhea Rodrigues a weak student. It is evident from the fact that Miss Rhea Rodrigues continued to be a student of the paper titled Contemporary Literary Theory (sixth semester), in 2018-19

It is very clear that Miss Rhea Rodrigues is making false allegations with ulterior motive.

As regards the contention of Miss Rhea Rodrigues that the syllabus of the fourth semester the paper titled 'Literary Criticism' taught by Ms Rajashree Desai and Ms Gargi was not completed and the examination in the said paper contained only 50% of taught syllabus, because of which she had to repeat the paper, it is submitted that the said allegation is false as the syllabus of the paper titled 'Literary Criticism' taught in 4th semester (S Y B A) during the year 2017-18 was completed and the allegation made by Miss Rhea Rodrigues in this respect is not correct. It is pertinent to note that Miss Rhea Rodrigues is the only student to make false allegation against the teacher. In Fact, Ms Rajashree Desai has conducted 27 lectures out of 30 lectures allotted to her in the said paper. Attendance sheet of Literary Criticism 2017-18 is attached herewith as Annexure-VI.

As regards the contention of Miss Rhea Rodrigues that When complained to me, the said teacher Ms Rajashree Desai justified that she had given audio notes before the examination and the audio notes were given just before five days of examination, when there is no mention of giving any audio notes in the syllabus, it is submitted that the College encourages the use of technology in teaching learning methodology. The concerned teacher uploads audio notes regularly from time to time after delivering lectures on difficult topics. These specially tailored audio notes were specially prepared by the teacher and not down loaded from internet for the benefit of the students. These audio notes were only supplements to the lectures conducted in the regular classes. The supplementary study material, which includes audio notes, was uploaded on different dates. It appears that Miss Rhea Rodrigues is unaware of the fact that syllabus does not mention the teaching-learning methodology.

Miss Rhea Rodrigues and other students who remained absent for CA I were given a repeat CA on 9th April, 2019. Notice on the College website regarding Retest is attached herewith as Annexure-VII.

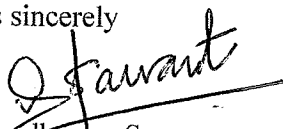
In view of the above submission it is clear that Miss Rhea Rodrigues has made false and baseless allegations against the teachers of English Department only because she was not able to clear the papers titled 'Literary Criticism' (4th semester) and 'Contemporary Literary Theory' (6th semester). It appears that Ms Rhea Rodrigues wants to blame the teachers for her own failure. It is pertinent to note that Ms Rajashree Desai has been teaching English for the last 34 years and there has been no grievance/complaint from any student except Miss Rhea Rodrigues about her teaching during the last 34 years.

From the above it is clear that the allegation of Ms Rhea Rodrigues that she is harassed and humiliated is false, frivolous and baseless.

In view of above we request your good self to reject the allegations and false complaints made by Miss Rhea Rodrigues against Ms Rajashree Desai and close the matter.

Thanking you.

Yours sincerely



Dr. Nandkumar Sawant
Principal

Encl.: as above



GOA UNIVERSITY
Taleigao Plateau, Goa
Tel.: 8669609019/8669609066
Email: arcolg@unigoa.ac.in, jointregacad@unigoa.ac.in

GU/Acad.Col / Complaint/2019-20/ 1405

Date: 16 /08/2019

To,
The Principal,
Parvatibai Chowgule College of
Arts & Science,
Margao, Goa-403602.

Sub: Regarding representation from Ms. Rhea S. Rodrigues

Sir,

We have received a complaint letter from Ms. Rhea S. Rodrigues, a student of your College of T.Y.B.A. (2018-19), addressed to the Registrar, Goa University, who has alleged that she has been harassed and humiliated by some of the teachers of the English Department.

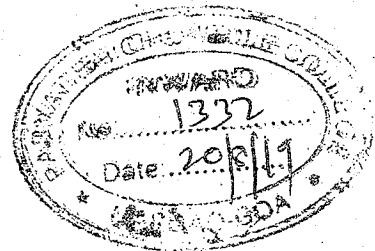
In view of above, please find enclosed herewith the complaint letter dated 17/07/2019, received from the above said student of your College along with enclosures. As directed, I am to request you to offer your comments and the final status on the matter at the earliest.

Yours faithfully,

S.S. Figueiredo
16/8/2019
(S.S. Figueiredo)
Asst. Registrar - Colleges

Encl:- As above.

To,
Greta, Management
Pl. put it
to grievance
committee
R
19/08/19



36/c

1895(R)
15/07/2019

From: Ms. Rhea S. Rodrigues
H. No.14, Aquem Baixo,
Navelim, Salcete
Goa 403 707
Date: 15.07.2019

To,
The Registrar
Goa University
Goa

Please examine & put up YV Reddy (JRA)

Sub.: Request to seek justice.

Respected Sir,

I am to inform you that I am a student of TYBA (English) (2018-19) studying in Parvatibai Chowgule College, Margao.

I am compelled to write this letter to you as I have been mentally harassed and humiliated by some of the teachers of the English department. In spite of answering my sixth semester examination, I have been marked **absent in the sixth semester mark list** for the term paper entitled "Contemporary Literary Theory". I have secured 29.5 marks out of a total of 40 marks for the three CA's (of which I could answer two CA's as the paper was shared by two teachers) and secured 4.5 marks out of 30 marks in the final written examination. I have not been allowed to submit my 30 marks assignment in the same paper by Ms. Rajashree Desai citing **low attendance** as the reason. It's a fact that I have scored low marks as one of the teachers Ms. Rajashree Desai teaching the paper warned me not to take the paper at the beginning of the sixth semester and **humiliated me on several occasions in the class**. She insisted that in the event if I opt for her paper, I had to **give a written undertaking signed by my father** that Ms. Rajashree Desai would not be responsible if I failed in the said paper. She also called me a weak student. However, it is observed that my classmates with poor attendance have been allowed to answer the examinations. Ms. Rajashree Desai harassment and humiliating behavior in the class compelled me not to attend her classes and this was agreed upon by the Principal and the Head of the department Ms. Sonia Fernandes. The department also informed that I could study the portion taught by Ms. Rajashree Desai on my own. Fearing that Ms. Rajashree Desai will not allow me to answer my CA1 and allot topic/s for the assignment based submission in the said paper, **a request letter was sent to the Principal** to grant me permission for the same. However this attempt did not yield any response.

I am also to complain to you that the syllabus of the fourth semester the paper entitled "Literary Criticism" taught by Ms. Rajashree Desai and Ms. Gargi was not completed. The examination in the said paper contained only 50% of the taught syllabus, because of which I had to repeat the paper. When complained to the Principal, the said teacher Ms. Rajashree Desai justified that she had **given audio notes before the examination**. I am to bring to your attention that the audio notes were

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16/7/19

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H

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given just before five days of examination, when there is no mention of giving any audio notes in the syllabus.

Left with no option, I am forced to write this letter to seek justice as this vindictive action of the teacher will affect my career. I would therefore seek your intervention in the matter. I hope that you will do the needful and help me to get justice.

Thanking you in anticipation
Yours obediently,

RRod
(Rhea S. Rodrigues)

Encl.: Xerox copies of -

1. Sixth semester mark list.
2. Exam attendance sheet for Contemporary Literary Theory paper.
3. Marks scored by me in the Contemporary Literary Theory paper.
4. Percent attendance of TYBA (English students) for Literary Criticism paper.
5. Request letter to conduct CA1 and Midterm assignment.
6. Minutes of Meeting of the Grievance Committee.
7. Question paper of Literary Criticism, April 2018.



Parvatibai Chowgule College of Arts and Science
Autonomous

Accredited by NAAC with Grade 'A' (CGPA Score: 3.41 on a 4 Point Scale in 2015-16)
Best affiliated College, Goa University Silver Jubilee Year Award



82A

**Minutes of Meeting held on 2nd April, 2019 at 3:30 p.m. in the Conference Room,
Parvatibai Chowgule College of Arts & Science, Margao – Goa**

Meeting Attended by:

College Grievance Committee (CGC):

1. Debasish Majumdar
2. Ananya Das
3. Hanumant Chopdekar
4. Sameena Falleiro

College Examination Committee:

1. Alberto Ian Aquino Barreto (COE)

Department of English Faculty members

1. Dr. Sonia Fernandes da Costa (HOD, Dept. of English)
2. Mrs. Rajashree Desai (Faculty)
3. Mr. Andrew Barretto (Faculty)
4. Ms. Delilah Pacheco (Faculty)

AGENDA OF MEETING:

1. Issues related to the student Ms. Rhea Rodrigues (TYBA) by English Department
2. Regarding the letter to the Principal by Prof. Bernard Rodrigues regarding his daughter Rhea (to address the issue and solve the same).

Contents of the letter are:

- Submission of term papers in last Semester to Mr. Andrew Barreto, faculty English Dept.
- The said faculty Mr. Andrew Barreto has alleged that there is plagiarism and paraphrasing in the said term paper.
- Gave 6 marks out of a total of 60.
- To repeat and resubmit the term papers as backlogs.
- Rhea has been given two entirely new topics, while the other students have been given one old topic and one new topic.

Issues raised in the letter:

1. Why there should be such discrimination to my ward?
2. Is it that the faculty members are taking revenge of my comments on the syllabus as an Academic Council member of your institution?
3. From the month of October till mid March 2019, the concerned faculty member has not bothered to give topics to Rhea to be submitted for the term paper.

Topics discussed:

1. Project submitted without the signature of the guide
2. Contemporary Literary Theory Course
3. Questions raised by Prof. Bernard Rodrigues

Discussion Details:

1. Project submitted without the signature of the guide

Dr. Sonia Fernandes stated:

- Rhea waited for her to give the project (she was on leave as she was attending one week Faculty Orientation Programme at Goa University) which was submitted to her late and without the project guide signature
- She informed Rhea to get the signature from the project guide and then the project will be accepted
- Rhea did not listen and gave the project to the Principal directly through her father
- As informed by Principal, on 1st April, 2019 letter was given to Rhea to take the signature of the project guide
- She came on the same day with the project at 11:00 a.m. and said that she will go to the high court
- She is also not attending the lectures since then

Mrs. Rajashree Desai stated:

Nineteenth Century English Literature:

- She taught the course for the Semester V
- After the exam is over, she started with a new course
- Rhea states that she does not understand the audio notes
- One student recorded her lecture during the regular class and she gave Rhea since she was absent and Rhea asked for the audio
- When Rhea is absent for the course she understands the audio notes.

Ancient Indian Classics in Translation:

- Informed by Rhea's father that here are Sanskrit words in the course,
- Had informed the students that no need to include the Sankrit words
- Being an Academic Council member, why didn't he put it up at that time.

A meeting was held with the Principal, father and Mrs. Rajashree Desai

- Principal asked in order to look after the interest of the student and the reputation of the college, what exactly the father wants
- Father informed that he will ask his daughter Rhea

Rhea stated:

- Didn't want Mrs. Rajashree to be her mentor.
- Will do the project on her own
- Didn't wanted to attend Mrs. Rajashree's lectures

Principal informed Rhea:

- If she does not want Mrs. Rajashree to be your mentor, will find another mentor
- If she does not want to attend the lectures , not to attend

Committee expressed their views:

- How the student can refuse to attend the lectures?
- Logically cannot tell the students you did not attend the lectures if you don't want to.
- How the department head, dept. council and the course incharge agreed to the point that a student was allowed not to attend the course if she didn't want to.
- Where the minutes of the meeting held with the Principal and the father minuted? Minute should have been noted, with the date , how many members present, signed by the members and documented
- How the department council agreed that she will do the project on her own.
- There is TYBA Project Orientation Programme
- The student is aware that signature has to be taken from the guide on the declaration page.

2. Contemporary Literary Theory Course (Course taught by Mrs. Rajashree Desai and Ms. Delilah Pacheco)

Dr. Sonia Fernandes stated:

Regarding Rhea informing the English Dept. verbally that she didn't wanted to attend Mrs. Rajashree Desai lectures

- On 30th March, 2019 meeting was conducted with the Vice - Principal Dr. Shaila Ganti, and other faculty members of the English Department.
- The department had permitted Rhea to do so, provided she studied the portion on her own.
- The dept noted down all the above points
- According to Principal, it was shown to the Parent.

Mrs. Rajashree Desai stated:

- Attends lectures of the other course till 1st April, 2019 while she had informed that she will not attend her lectures
- Answered CA's of Ms. Delilah Pacheco and not answered her CA's
- Rhea has also informed that she will answer the SEE questions of Ms. Delilah Pacheco only

Ms. Delilah Pacheco stated:

- Rhea is suppose to attend the classes of Contemporary Literary Theory, the paper which is shared.
- She has not been attending from day one.
- She met Rhea in the corridor and told her that Unit 2 is been completed and she has missed a couple of classes
- Informed about the chapters, to read and discuss regarding the difficulties, this was done as she does not interact in the class
- Rhea didn't come for any difficulties
- When asked if she understood, Rhea said yes
- Suppose to answer a class test on 20th March for 4-6 marks
- She asked for another date and permitted for extension to 28th March
- Even after extension, she said that she is not ready to answer , can't answer
- It was a normal evaluation test. Informed her that the questions are ready and to answer.
- Text Rhea if she had answered her test, to reply yes or no
- To check the Google classroom and let her know if she has answered
- Father thought it was an official exam
- Without answering the message, father sends an informal message on whatsapp to her as he could not get the HOD stating(msg attached)

The department informed the committee about the whatsapp message sent by the father to the faculty member Ms. Delilah Pacheco

Committee expressed their views:

- Asked if minutes were noted, signature was taken of all the members present for the meeting?
- Principal should have made the Parent aware of the rules, signed by the father
- Made the father aware that the rules were made based on his request for his ward.
- What exactly the department wanted?
- Did any measure taken regarding the student not attending the lectures till one month as course instructor, HOD?
- When a student has enrolled, based on what she will not attend, there should be some genuine reason and intimated to the HOD through proper channel
- The students have to attend the lectures.
- From the governance point of view there is an administration, Principal has to justify at some point of time
- Was Rhea's name in the attendance sheet from the beginning of the Semester
- If the lectures are taken according to the Timetable

Clarification by the Department

- The minutes of the meeting were not noted down because the Department was trying to be amicable and solve the matter.
- Her name is enrolled in the course from the beginning
- Lectures taken according to the Timetable
- Rhea informed that she is waiting for her father to meet the Principal
- The department wants a closure to the problem

3. Questions raised by Prof. Bernard Rodrigues

- 1) Submission of term papers in last Semester to Andrew Barreto, faculty member of English Dept.
 - Faculty alleged that there was plagiarism and paraphrasing in the said term paper assignments submitted
 - Gave 6 marks out of a total of 60.
 - Rhea has to repeat and resubmit the term papers as backlogs, Rhea has been given two entirely new topics
- 2) Is it that the faculty members are taking revenge of my comments on the syllabus as an Academic Council member of your institution?

Mr. Andrew Barreto stated:

- The Visual Literature papers were submitted by Rhea. She had lifted a complete doctorate papers, changed a few words.
 - The students were supposed to come for reverification, but the dates never came
 - The papers were kept ready for reverification
 - The paper was completed plagiarised
 - 6 marks were given for one of her paper.
 - Other students got 12+12, they said to keep 12 marks and they will write a better papers and secure 13 and a total score above 24
 - Rhea cannot cross 24 by giving one paper
 - The logic to provide 2 new papers because one paper is completely plagiarism
 - If given same topics she will fail in the paper
- 3) From the month of October till mid March, the concerned faculty member has not bothered to give topics to Rhea to be submitted for the term paper.

Mr. Andrew Barreto stated:

- All the students met him individually who had not completed
- He spent 40 minutes with Rhea to explain why the papers are plagiarised
- Asked her to explain the concept
- Rhea replied saying that she does not remember
- Told her to open the paper, read it, closed the paper and told to explain
- She could not explain as they were not her words in the paper

- If taken forward the plagiarism problem, she should have been suspended
- She went against the course policy
- Last year in the SEE rules it was stated down that a student cannot choose any topics without having discussed with the faculty in charge
- Her second paper is done without discussion
- He would have not accepted the 2nd paper
- The dept. has allowed the students to choose their own topic, jot down notes, they have to discuss with the course instructor and have it approved
- Rhea used to come with the topic and discuss it to be finalized, she used to keep a notebook where he used to sign.
- In Google classroom, Repeat students course is created , with the rubrics and rules, no deadline given
- Rhea argument about Google classroom is that she does not get net at home
- Told by him to access in the classroom, says she is not prepared, give extension

Principal stated:

- Prof. Bernard had put forward what her daughter wanted , during the meeting
- Asked if wanted to record, he said no
- Informed that both parties have to mutually understand
- Prof. Bernard had put some conditions and he informed him that we will come back
- Some conditions can't be accepted
- Protocols are protocols
- Rhea sends a whatsapp message to him saying that she does not want to answer, she wants to ask her father
- Ma'am Deepa has informed him that Parents should not come on the campus because we want the students to be independent. If there are issues, address to the faculty, to the Principal
- Prof. Bernard does not understand the way we function , our learning modules
- Prof. Bernard states that he writes as a parent

Recommendation by the Department:

- The Department wants an apology from the student Rhea Rodrigues for her behaviour on 1st April, 2019 stating that she will go to high court regarding her project.
- Submission of project through proper protocol
- A decision on progress of the student on Contemporary Literary Theory class with regards to:
 - a) Refusal to answer one of her CAs (conducted by Mrs. Rajashree Desai)
 - b) Lack of attendance
 - c) Submission of Semester End Term Paper to be submitted to Mrs. Rajashree Desai

Dr. Debasish Majumdar

Dr. Ananya Das

Dr. Hanumant Chopdekar

Dr. Sameena Falleiro




Observations/ Recommendations by the Committee

- (1) Rules w.r.t. Attendance, Plagiarism, Project Submission etc, have been followed by the department.
- (2) In fact the department has definitely gone an extra step towards extending help to Ms. Rhea as is so evident in the discussions with the Department faculty, conversation with father etc.
- (3) One of the committee members would help facilitate Ms. Rhea in obtaining signature from the Project Guide so that her final year project marks submission is not hampered.
- (4) As far as possible the college would definitely like to facilitate student's academic progression on campus. § in view of this Ms. Rhea should follow department/college rules/procedures) protocols from time to time. And in view of it being the last month of the academic year in her own interest she tries her best to complete all pending internal assessments /evaluations and End Semester exams.
- (5) The committee assured Prof. Bernard that justice would be given to his daughter.
- (6) In future whatever grievances, issues etc. that are come across by any Department/College should be properly minuted and not personally entertained.
- (7) Students have to comply to all the Rules/Regulations/Policy set up by the College/Department Course Teacher.

47
82-A



Government of Goa,
DIRECTORATE OF HIGHER EDUCATION
SCERT Building, Alto- Porvorim-Goa PIN 403 521

Tel:2415585/2410824

Email:dir-dhe.goa@nic.in

No.ACAD/AC-02/136/2019/ 5024

Dated: 10/09/2019

To,
Mr. Kuldeep Lotulkar,
r/o H.No.627 GI,
Ralloi Curtorim,
Salcete-Goa -403709

Subject:- Grievance of Mr. Kuldeep Lotulkar

Mr. Kuldeep Lotulkar,

I am directed to refer to this Directorate Letter No.ACAD/AC-02/136/2019/633 dated-14/05/2019 on the above cited subject and to inform you that the Committee constituted by this Directorate to examine your grievance has not reported any injustice inflicted on you by the College.

Yours faithfully,

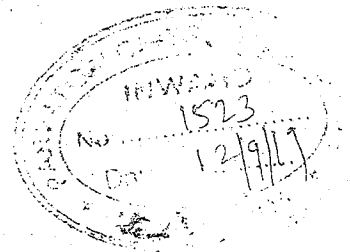
Renji G.A
(Dr. Renji George Amballoor)
Dy. Director H.E (Academic-II)

Copy to:

1. The Principal, Parvatibai Chowgule College, Margao- Goa.
2. Office Copy.
3. G/F

To,
- Areta
- Management
- VP's
- ibal

Karant





~~42~~

82-A

Government of Goa,
DIRECTORATE OF HIGHER EDUCATION
SCERT Building, Alto- Porvorim-Goa PIN 403 521

Tel:2415585/2410824

Email:dir-dhe.goa@nic.in

No.ACAD/AC-02/136/2019/5023

Dated: 10/09/2019

To,
The Principal,
Parvatibai Chowgule College,
Margao-Goa

Subject:- Grievance of Mr. Kuldeep Lotulkar

Sir,

I am directed to refer to the Letter No. 5/13/2019/VIG/410 dated 06/02/2019 received from the Vigilance Officer IV, Directorate of Vigilance, Panaji-Goa, on the above cited subject and to inform you that the Committee constituted for examining the grievance of Mr. Kuldeep Lotulkar has recommended the following for immediate compliance by the College:

1. College should follow the uniform policy across departments. The policies should be displayed on the College website and same should be brought to the notice of the students during semester wise orientation programmes.
2. The College should follow a transparent attendance policy across departments.
3. The cumulative attendance of all students enrolled for the course should be displayed every month.
4. The College should strictly follow the attendance policy as per the Goa University Ordinance, inspite of being autonomous. No department should be given any special previlage to deviate.
5. The College should put in place elaborate mechanism for redresal of students grievances.

Yours faithfully,

To, Areta (File)
Heads
VP's

Renji. A. A.
(Dr. Renji George Amballoor)
Dy. Director H.E (Academic-II)

Copy to:
1. The Academic II Section.
2. G/F

14/09/2019
14

1545



Complaint filed by Mr. Kuldeep Lotulkar with the Vigilance Department

Renji George Amballoor <acad2aided-dhe.goa@gov.in>

Tue, May 14, 2019 at 12:10 PM

To: Principal Chowgule College <principal@chowgules.ac.in>

Cc: Ramesh Gaonkar RUSA <ramesh.v.gaonkar@gmail.com>, amballoor@gmail.com, xekhar@rediffmail.com, Director Higher Education <dir-dhe.goa@nic.in>

Respected Sir,

Kindly find attached Letter No.ACAD/AC-02/136/2019/633 Dated 14/05/2019 regarding the visit of the DHE appointed committee to your College w.r.t the complaint filed by Mr. Kuldeep Lotulkar with the Vigilance Department.

With regards,

Office of Deputy Director (ACAD-II)

Dr. Renji George Amballoor
Deputy Director (Academic)
Directorate of Higher Education,
Government of Goa.

Grievances.pdf
310K

To,
Manjita Prab
Jan Barreto
HSS Nadkarni
NNS



19/05/2019



Government of Goa,
DIRECTORATE OF HIGHER EDUCATION
SCERT Building, Alto- Porvorim-Goa PIN 403 521

Tel:2415585/2410824

Email:dir-dhe.goa@nic.in

No.ACAD/AC-02/136/2019/633

Dated: 14/05/2019

To,
The Principal,
Parvatibai Chowgule College of Arts & Science,
Margao-Goa.

Subject:- Grievances of Mr. Kuldeep Lotulkar

Dear Sir,

The Directorate of Higher Education is in receipt of letter dated 06/02/2019 from Vigilance Department requesting to verify the allegations made in the complaint by Mr. Kuldeep Lotulkar. The Committee constituted by this Directorate has scheduled a meeting in your institution on Tuesday, 21st May, 2019 at 10.00 a.m.

Kindly arrange to keep all the relevant document for the committee to examine. The HOD, Chemistry Department, Convenor of the College Attendance and Examination Committees can be present to explain the issue pertaining to Mr. Kuldeep Lotulkar.

Thanking you,



Yours faithfully,

Renji G.A
(Dr. Renji George Amballoor)
Dy. Director H.E (Academic-II)

Copy to:-

1. Mr. Kuldeep Lotulkar, r/o H.No.627 GI, Ralloi Curtorim, Salcete-Goa 403709 is informed to be present in the College on 21st May, 2019 at 10.00 a.m to explain his case before the Committee.
2. Office Copy
3. G/F

F.42/1554

4th December 2018

To,
The Under Secretary,
Directorate of Higher Education,
Porvorim, Goa

Sir,

With reference to your letter bearing outward number No.9/361/2012/DHE/CHOWG/PF/3870 dated 16/11/18, I wish to submit as under:

The said student Mr. Kuldeep Dasharath Lotulkar had enrolled in our college in June 2016 and has been allotted Roll No. SU160250. The performance of the said student has been very poor till date.

Illustrated below is the semester-wise performance of the student till date which reveals that the student has completed only 34 credits out of the 76 credits he was expected to complete till the end of semester IV. This defies his claim of his years being wasted by the Chemistry department/ College.

Semester	No. Of credits completed in each semester	Max credits in each semester
I	10 (2 attempts)	16
II	6 (2 attempts)	20
III	9	18
IV	9	22

Further, inspite of being provided with more opportunities to reappear at each of the subsequent Odd and Even semesters was unable to earn the requisite number of credits because of his continued poor performance. It is to be noted that despite his poor results, he made no efforts to maintain regular attendance at lectures for reasons best known to him.

The Department of Chemistry and the college authorities apprised his parents of his poor attendance and results, but there was no improvement found in the attendance of the student. He has a cumulative attendance of 34.16 % for semester V of the academic year 2018-2019.

As a class policy, at the beginning of this semester in June 2018 itself all the students of the department were notified by the Head, Department of Chemistry to maintain a minimum attendance of 75% to be eligible to answer semester end examination.

...2/-

Received by M. S. Sable
Dated 17-12-18
Directorate of Higher Education
Porvorim, Bardez-Goa

The claim made by the student of many students of the chemistry department being blocked from answering the examination is completely false and baseless as only 05 out of the enrolled 62 students were not allowed to answer the semester V end examinations on the grounds of having poor attendance. The parents of the said 5 students were again called by the Vice Principal well in advance and were conveyed that the student would be given an opportunity to reappear for the examination on showing improvement in the attendance at the subsequent semester.

It may also be noted that his allegations regarding the exam fee and college looting money from the students on the pretext of repeat examinations are totally baseless. Regarding his claim that his parents money is being wasted by the college, you may be kindly informed that the said student has chosen not to *reappear* for Semester I exam in October 2017 despite registering for the same. The said student has also remained absent for the Semester end examination of one of the courses of Semester III in October 2017 without citing any reason.

Such attitude and track record of the student speaks about his negligent approach towards education, which also challenges his own statement in the complaint letter that 'education is important for all and every student has the right to education'.

Kindly find attached the following documents for your perusal:

- 1) The academic mark sheets of the said student from Semester 1 - Semester IV
- 2) Attendance record of the student of Semester V of academic year 2018-19.

Thanking you,

Yours faithfully,



Shri H. S. S. Nadkarni
Principal In-charge

C.C. Mr. Kuldeep Dasharath Kotulkar
Roll No. SUI60250
TYBSc.

ATTENDANCE FOR SEMESTER V

Name : Mr. Kuldeep Dasharath Lotulkar

Roll No. SU160250

Sr No	Paper Name	Div	Total Leccs	Leccs Attended	Percentage	Assessment
1	ADVANCED CHEMISTRY - I	-	45	16	35.56%	Attendance Low
2	ORGANOMETALLIC CHEMISTRY	-	45	20	44.44%	Attendance Low
3	NANOMATERIALS AND SOLID STATE CHEMISTRY	-	43	17	39.53%	Attendance Low
4	HETEROCYCLIC CHEMISTRY	-	46	17	36.96%	Attendance Low
5	SPORTS PSYCHOLOGY	-	35	5	14.29%	Attendance Low



42

Government of Goa
DIRECTORATE OF HIGHER EDUCATION
DTE Complex,
Alto Porvorim-Goa

Tel:2415585/2410824

Email:dir-dhe.goa@nic.in

No.9/361/2012/DHE/CHOWG/PF | 3870 Dated:-16/11/2018

To,
The Principal,
Smt. Parvatibai Chowgule
Cultural Foundation College of
Arts and Science,
Margao-Goa.

Sir,

I am directed to forward herewith a copy of complian letter dated 10/11/2018 from Kuldeep Lotulkar, Ralloi, Cortarim, Salcete regarding Chemistry Department of College not allowing many students to answer the regular 5th Semester end examination because of attendance issue, with a request to offer your comments.

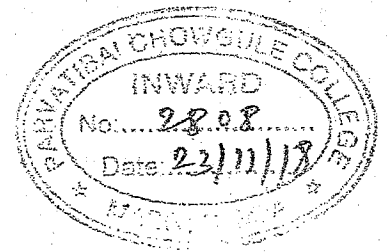
Yours faithfully,

(Diwan N. Rane)

Under Secretary (Higher Education)

Encl. As above.

To: Jan Banel ✓
MLO ✓
23/11



To
Mr. PRASAD LOLAYEKAR
DIRECTOR OF HIGHER EDUCATION
DIRECTORATE OF HIGHER EDUCATION
ALTO PORVORIM

Dept. of Higher Education
Inward No. 7281
Date 13-11-18

DATE: 10 NOVEMBER 2018

DEAR SIR

I am a student² of SMT. Parvatibai Chowgule College studying BSc in Chemistry and presently in the final year of the course.

Only the Chemistry Department of the college didn't allow many students to answer the regular 5th SEMESTER END EXAMINATION because of attendance issue. The other departments of BA and BSc allowed the students to answer the examination even their attendance is lowest and even low attendance students were given to answer the exam. When parents of chemistry students approached to the vice-principal, the vice principal assured that we will be given to answer the exam. But one day before examination the HOD of chemistry Department announced that we will not be allowed to answer and our names were cancelled from the examination Hall. This is very injustice and unfair done to chemistry students by the HOD and authorities.

18
of this unfair law. We pay Rs 3000/- as our
examination fees. Our parents' money also getting
wasted because of this injustice done by the
Chemistry Department.

Education is important for all and every student has
right to education. I hope that you understand
our concern and request to take the strict
action to resolve this issue and look forward
to your replies within shortest time.

Thanking you

Yours sincerely

Kuldeep Lotulkar

klotulkar@gmail.com

Mob : 09765557617

From :

Kuldeep Lotulkar

H.No 627 G-1

Rajoi - WARDRA

SALCETE GICA

403 709



DEPARTMENT OF PUBLIC GRIEVANCES

Government of Goa,

Secretariat, Porvorim, Goa-403 521.

Ph. No. 2419864/2419766

Email: us-pgc.goa@nic.in

Website: www.grievances.goa.gov.in

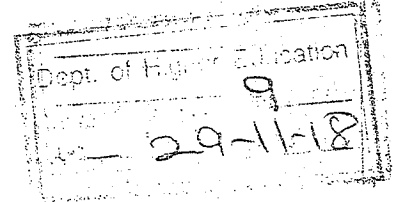
ONLINE GRIEVANCES

MOST IMMEDIATE

No.1/88/2018/PG-CPGRAMS/1160

Dated: -28/11/2018.

To,
The Director,
Directorate of Higher Education,
Porvorim - Goa.



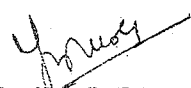
Subject: - Reg students not allowed to sit for the exam because of low attendance.

Sir,

I am directed to forward herewith a copy of Online Grievances No. PMOPG/E/2018/0523842 dated 14/11/2018, PRSEC/E/2018/20767 dated 14/11/2018, GOVGO/E/2018/00227 dated 15/11/2018 & PRSEC/E/2018/20819 dated 15/11/2018 received from Kuldeep Lotulkar, r/o. H. No. 627 G1, Ralloi Curtorim, Salcete-Goa addressed to the Hon'ble Prime Minister of India, Department of Administrative Reforms & Public Grievance, New Delhi on the subject cited above.

You are, therefore, kindly requested to look into the matter and take appropriate action in the matter and action taken may please be informed to the complainant with a copy endorsed to this department alongwith the Action Taken Report within 3 weeks. Prompt action will be appreciated.

Yours faithfully,


(Shaila G. Bhosle)
Under Secretary (PG)

Encl: As above.

Copy to:

Kuldeep Lotulkar, r/o. H. No. 627 G1, Ralloi Curtorim, Salcete-Goa 403 709 for information.

Recy
29-11-18

Grievance Details

Registration Number : PMOPG/E/2018/0523842
Registration Date : 14 Nov 2018
Complainant's Name : Kuldeep dasharath lotulkar
Grievance Category : Education - Others
Letter No & Date : ,11/14/2018 12:00:00 AM
Client Status : General Public
Address : H.no 627 G1,
Ralloi Curtorim
Salcete goa-403709
State/UT : Goa
District : South Goa
Contact No. : ,919765557617
E-mail ID : klotulkar@gmail.com

Grievance Description :

Dear sir I am a student of SMT. Parvatibai Chowgule College studying BSc in Chemistry and presently in the final year of the course. The HOD of Chemistry department didn't allow me and many students to answer the regular fifth semester end examination because of attendance issue. But the other departments of BA and BSc allowed students to answer exam even their attendance is lowest or even zero percent attendance students were given to answer. When our perants approached to vice-principal to talk about the issue the vice-principle assured that we will be given to answer but one day before examination the HOD of Chemistry department announced that will not be given to answer and our names were cancelled from examination hall. This is very injustice and unfair done to chemistry students by the HOD and the college Our year is getting wasted because of this and we pay three thousand per sem as examination fees our perants money is getting wasted. I please request you sir to take action on this issue as our year is getting wasted. I hope you sir you help us.

Public Grievances Cell
Department of

141182110

15/11/18

Ym
15/11/18
JB

Grievance Details

Registration Number : PRSEC/E/2018/20767
Registration Date : 14 Nov 2018
Complainant's Name : Kuldeep Dasharath Lotulkar
Grievance Category :
Letter No & Date : 11/14/2018 12:00:00 AM
Client Status : General Public
Address : Hno 627 GI raloi,
 Raloi Curtorim
 Salcete Coa-403709

State/UT : Goa
District :
Contact No. : 919765557617
E-mail ID : klotulkar@gmail.com

Public Grievance Cell
 Department of Law
 No. 141182109
 15/11/18
 15/11/18
 JB

Grievance Description :

Dear sir I am a student of SMT. Parvatibai Chowgule College studying BSc in Chemistry and presently in the final year of the course. The HOD of Chemistry department didn't allow me and many students to answer the regular 5th semester end examination because of attendance issue. But the other departments of BA and BSc allowed students to answer exam even their attendance is lowest or even zero percent attendance students were given to answer. When our parents approached to vice-principal to talk about the issue the vice-principle assured that we will be given to answer but one day before examination the HOD of Chemistry department announced that will not be given to answer and our names were cancelled from examination hall. This is very injustice and unfair done to chemistry students by the HOD and the college Our year is getting wasted because of this and we pay three thousand per sem as examination fees our parents money is getting wasted. I please request you sir to take action on this issue as our year is getting wasted. I hope you sir you help us.

2/1

Grievance Details

Public Grievance

Government of

Secretariat

Card No. 141182600

16/11/18

Registration Number : GOVGO/E/2018/00227
Registration Date : 15 Nov 2018
Complainant's Name : Kuldeep Dasharath Klotulkar
Grievance Category :
Letter No & Date :
Client Status :
Address : H.no 627 G-1 Ralloi Curtorim,
Ralloi
Curtorim-403709
State/UT : Goa
District : South Goa
Contact No. : 9765557617
E-mail ID : klotulkar@gmail.com

Grievance Description :

Dear sir Am student of SMT. Parvatibai Chowgule College Borda-Goa studying Bsc in chemistry and in the final year of the course. The HOD of Chemistry Department didnt allow me and many classmates to answer 5th semester end examination because of attendance issue. Students from other department BA, BSc and other courses were allowed to answer their exam even their attendance is lowest also zero percent attendance students were given to answer. When perants of Chemistry students approached to vice-principal to talk about this issue , He assured that we will be given to answer the exam. But one day before the exam the HOD of Chemistry Department announced that we will be not allowed to answer and our names were cancelled from the examination hall. This is very injustice and unfair done to us. I please request you sir to look upon this as our year and money is getting wasted and no one helping us.

J.P.

16/11/18

Grievance Details

Publ: Grievances Cell
Government of Goa
Secretary
Card No. 141182599
16/11/18

Registration Number : PRSEC/E/2018/20819
 Registration Date : 15 Nov 2018
 Complainant's Name : Kuldeep Lotulkar
 Grievance Category :
 Letter No & Date : ,11/15/2018 12:00:00 AM
 Client Status : General Public
 Address : Hno 627 G1,
 Ralloi Curtorim
 Salcete Goa-403709
 State/UT : Goa
 District :
 Contact No. : 919765557617
 E-mail ID : klotulkar@gmail.com

Grievance Description :

Dear sir I am a student of SMT Parvatibai Chowgule college studying BSc in Chemistry and presently in the final year of the course. The HOD of the chemistry department didn't allow me and many students to answer the regular fifth semester end examination because of attendance issue. But other departments of BA and BSc allowed students to answer the examination even though their attendance is lowest or even zero percent attendance students were given to answer the exam. When the parents of Chemistry students approached to vice-principal to talk about this issue the vice-principle assured that we will be given to answer the examination. But one day before examination the HOD of Chemistry department announced that we will not be allowed to answer the examination and our names were cancelled from the examination hall. This is very injustice and unfair done to chemistry students by the HOD. Our year is getting wasted because of this and the money our parents paid as examination fees three thousands rupees is also wasted. I request you sir to take take on this issue as our year is wasting because of this unfair issue. Please sir help us to fight for the right. Education is very important to us



Parvatibai Chowgule College of Arts and Science
(Autonomous)

Accredited by NAAC with Grade 'A' (CGPA Score 3.41 on a 4 Point Scale)
Best affiliated College-Goa University Silver Jubilee Year Award

NAAC CRITERIA V

5.1.5

The institution adopts the following for redressal of student grievances including sexual harassment and ragging cases



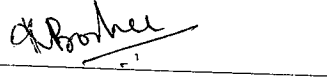
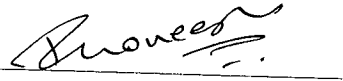
2016 - 2017

82A

CONFIDENTIAL

REPORT OF THE GRIEVANCE COMMITTEE

The Grievance Committee met on Wednesday, 12/10/2016 at 10.00 a.m. in the conference room to address the issue of Ms. RAINA SAYED, a student of S.Y.B.Sc. Roll No.SU150202 received vide her letter dated 6th October 2016 (enclosed). The following members were present :

- (1) Dr. N. N. Sawant (Convener) : 
- (2) Shri H. S. S. Nadkarni (Member) : 
- (3) Mrs. Kavita Borker (Member) : 
- (4) Mrs. Rupali Tamuly (Member) : 

The Committee looked at the genuineness of the case on the basis of medical certificate submitted by the student, feedback from the teachers and fulfillment of CAs and practical courses. Accordingly, the Committee decided to allow the student to appear for the ensuing Semester End Examination to be held in October 2016.

Date : 12th October 2016

Rania Sayed

S.Y. BSc.

SU150202

8007634845

6th October 2016

To

The Grievance Department

Parnatibai Chougule College of Arts and Science.

Gogol - Margao

Sub:- Request for Allowance of Semester End Examination.

Respected Sir,

I wanted to tell you that I had met with an accident on 24/6/2016 and had a right knee fracture. So I could not attend college. I rejoined college on 12/9/2016. Due to my less attendance I am told I could not answer the Semester End Examination for this Semester. I request you to allow me for the examination.

Please do the needful. I would be very grateful to you.

Thank You

Yours sincerely

Rania

(RANIA SAYED)

S.Y. BSc Chemistry

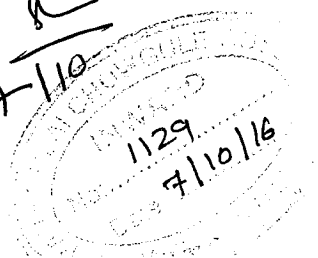
To,

Gineta

Pl. call meeting of Grievance Committee

Rania Sayed

(8007634845)



Discussion with students in presence of following committee members:

22 students

SY - 03
TY - 19
Zoology

- ① Principal Dr. N. N. Sawant
- ② Vice Principal H. S. Nadkarni
- ③ Dean of Science Dr. Ananya Deshmukh
- ④ Mrs. Kavita Borkar ~~Asst.~~
- ⑤ Mrs. Rupali Tamuly: ~~Pr.~~
- ⑥ Mr. K. N. Mishra - HOD Zoology ~~Pr.~~

Sub: complaint against Faculty member Dr. Deshpande from Zoology dept.

Student → student find it difficult to understand his

TYBA → Teaching, irrelevant, never solves difficulties

SYBA Practical - not clear, charts not prepared

→ 6 more practicals are left, a mounting not touched, No CLAAP upload, no diagram

→ No explanation given but only ppt shown in class

From the time Dr. Deshpande is joined

→ Doesn't solve difficulties when asked

→ Students have already approached HOD

→ PPT copied from slideshare (internet) No original slides

→ practical procedure not followed

→ ISA one done; 2 not done (TYBA)

→ one CA done; (SYBA)

Teaching schedule not uploaded → SY upload on CLAAP, 1 chapter.

→ TY upload on CLAAP, 1 chapter - 3 chapters covered.

→ ISA results not given - July conducted

→ 3 units (module) - finished in 3 lectures

→ Students have told him that he can't be heard in class, to give more explanation

②

Committee Recommendations

- Remedial teaching for T4
- Audio system for teacher
- Diary maintained by HOD about daily teaching update, Dr Deshpande.
- Constant monitoring of teacher
- Practical ^{course} monitoring & guidance.

82A

F.42/705

19th August 2016

The Under Secretary
Government of Goa,
Directorate of Higher Education,
DTE Complex,
Alto Porvorim, Goa.

Ref : Your letter No. 9/361/2012-DHE/CHOWC/1382 dated 16th August 2016

Dear Sir,

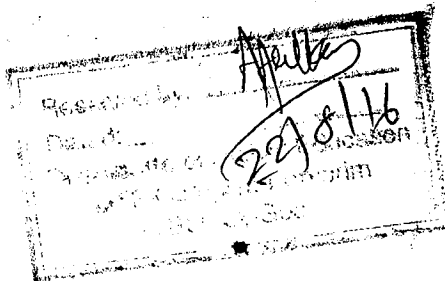
With reference to the above letter, we are forwarding herewith the minutes of the meeting pertaining to the problem faced by Mr. Nolan Lopes, TYBSc (Chemistry) student of our college.

Thanking you,

Yours faithfully,


PRINCIPAL

Encl: as above



Minutes of the Grievance Committee meeting held on Friday, 19th August 2016 at 11.00 a.m. in the Conference room of the College

The Grievance Committee met on Friday, 19th August 2016 at 11.00 a.m. in the Conference room to discuss and resolve the issue raised by one of our TYBSc. student, Mr. Nolan Lopes, who has written to Department of Administrative Reforms and Public Grievances, New Delhi, about the Department of Chemistry not offering the optional papers, i.e. Environmental Chemistry and Pharmaceutical Chemistry and that the students are forced to opt for Analytical Chemistry.

The following members were present :

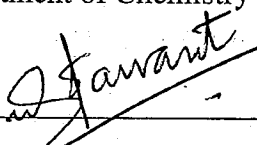
1. Dr. N. N. Sawant
2. Shri H. S. S. Nadkarni
3. Smt. Kavita Borker
4. Smt. Rupali Tamuly

The concerned student, Mr. Nolan Lopes was also present for this meeting.

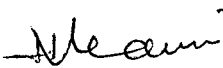
Principal, Dr. N. N. Sawant introduced the grievance committee members to the student and briefed him that the complain letter which was sent by him to the Prime Minister's office has been forwarded to the college by Directorate of Higher Education and hence the committee has met to resolve this issue.

The following was the outcome of the meeting:

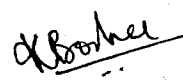
1. When the student complained to the Department of Administrative Reforms and Public Grievances, New Delhi, the college was in the process of admitting students and forming batches. As the number of students offering Chemistry was stabilized, the optional papers were offered to the students
2. The student informed the committee that the matter is now resolved and the Department of Chemistry has floated the paper 'Pharmaceutical Chemistry' and he has no issues with the Department of Chemistry nor with the College Authorities.



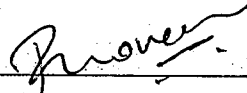
Dr. N. N. Sawant




Shri H. S. S. Nadkarni



Smt. Kavita Borker



Smt. Rupali Tamuly



Shri Nolan Lopes

Date : 19th August 2016

~~URGENT~~

No. 9/361/2012-DHE/CHOWC /1352
Government of Goa,
Directorate of Higher Education,
Alto-Porvorim -Goa.

Dated:- 12/8/2016

16

~~To,~~
The Principal,
Smt. Parvatibai Chowgule Cultural
Foundation's College of Arts and Science,
Margao-Goa.

Sub:-regarding Complaint problem faced by T.Y. (B.S.C.) Chemistry students of Chowgule College.

Sir,

I am directed to forward herewith letter dated 25/07/2016 alongwith its enclosures received from Department of Public Grievances, Secretariat, Porvorim-Goa on the subject cited above for your comments. Your response may be filed by 16th August 2016 for further process.

Yours faithfully,

Nans

(Diwan N. Rane)
Under Secretary (Higher Education)

Encl:- As above.



DEPARTMENT OF PUBLIC GRIEVANCES

Government of Goa.
Secretariat, Porvorim-Goa.
Ph. No.2419864/2419766
Email: us-pgc.goa@nic.in
Website: www.grievances.goa.gov.in

**MOST IMMEDIATE
ONLINE GRIEVANCES**

No.5/34 /2016/PG-CPGRAMS/

780 Get
College
Committee
inspector

Dated: 2nd/07/2016

To,
The Director,
Directorate of Higher Education,
Alto-Porvorim, Bardez, Goa-403521.

MS
4/5/16

Sl. No.	
File No.	1437
Date	02/08/2016

Sub: Complaint reg. problem faced by T.Y.(B.S.C.)Chemistry
Students of Chowgule College.

Sir,

With reference to above cited subject, I am directed to forward herewith a copy of
Grievance PMOPG/E/2016/0220158 dated 24/06/2016 received from Nolan
Lopes, H.No.604/1, Dandeavaddo, Chinchinim, Salcete-Goa.403715 addressed to the
Department of Administrative Reforms & Public Grievances, New Delhi.

You are, requested, to look into the matter and redress the grievance of the complainant
and action taken may please be informed to the complainant with a copy endorsed to this
Department within three weeks. Prompt action will be highly appreciated.

Yours faithfully,

(Shaila G. Bhosle)
Under Secretary(PG)

Encl: as above.

Copy to:-
Shri Nolan Lopes, H.No.604/1, Dandeavaddo, Chinchinim, Salcete-Goa.403715
for information

JK

Grievance Details

140928993
22/4/16
22/7/16

Registration Number : PMOPG/E/2016/0220158
Registration Date : 24 Jun 2016
Complainant's Name : Nolan Lopes
Grievance Category : Education - Higher Education
Letter No & Date : .6/24/2016 12:00:00 AM
Client Status : General Public
Address : H. No 604/I,
Dandeavaddo Chinchinim
Salcete Goa-403715
State/UT : Goa
District : South Goa
Contact No. : 918322863212 ,918408064537
E-mail ID : lopesnolan@gmail.com

Grievance Description :

Respected prime minister sir, I Nolan Lopes, student T. Y. BSc (Chemistry) of Parvatibai Chowgule College of Arts and Science, Margao Goa (affiliated to Goa University) would like to take this opportunity in informing you about the problems faced by the T. Y. BSc chemistry students of Chowgule College. Sir, for T. Y. BSc chemistry we have to study a total of four papers in theory i. e. 1) CH:311 Physical chemistry 2) CH:321 Inorganic chemistry 3) CH:331 Organic chemistry 4) CH:341 Analytical chemistry Or CH:351 Environmental chemistry Or CH:361 Pharmaceutical chemistry under the affiliated system of Goa University. In Chowgule college this academic year the Department of Chemistry has cancelled the environmental chemistry and pharmaceutical chemistry paper without assigning a valid reason and as a result of which the students are forced to opt for analytical chemistry as the fourth paper, this is against the rules of the university. An institution cannot force a particular student to opt for one particular paper especially when the paper is optional. Sir, the students are under pressure, we have also approached the higher authorities of the college but we did not get a favourable reply as yet. So I would like to urge upon the concerned authorities to take the right decision at the earliest as the academic year has already begun as it will have a great impact on our future as well as our career and the situation is highly traumatic for the students. I hope you will accept this humble request. Thank you Yours greatfully Nolan Lopes

10/6/16
29/6/16

AT



Parvatibai Chowgule College of Arts and Science
(Autonomous)

Accredited by NAAC with Grade 'A' (CGPA Score 3.41 on a 4 Point Scale)
Best affiliated College-Goa University Silver Jubilee Year Award

NAAC CRITERIA V

5.1.5

***The institution adopts redress mechanism for
Student grievances, Sexual Harassment and
Ragging***

2. ICC – POSH – Annual Returns



Parvatibai Chowgule College of Arts and Science
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Annual Report of ICC 2020-2021

Reference: DOP&T O.M.No. 11013/2/2014-Estt.A-III dated February 2,
2015

Annual Return on cases of Sexual Harassment

Period : 1st April 2020 to 31st March 2021

Parvatibai Chowgule College of Arts & Science-Autonomous

S.No.		Ministry/ Department	Autonomous Bodies
1.	Number of complaints of sexual harassment received in the year		01
2.	Number of complaints disposed off during the year		01
3.	Number of cases pending for more than 90 days		Nil
4.	Number of workshops on awareness programmes against sexual harassment conducted during the year		Nil
5.	Nature of action		Case was resolved by ICC

Note:

1. Information is to be provided in consolidated form in respect of Ministry/ Department as a whole (including Attached / Subordinate Offices).
2. Information consolidated in respect of autonomous bodies may be provided in the appropriate column.

REPORT

The single case received prompted ICC to brain storming and hence ICC policy required revision with following recommendations.

Following suggestions were made by the committee when we submitted the report during the last complaint.

1. IT policy to safeguard rights of teachers and students needs to be drafted
2. Code of Conduct for guest lecturer needs to be drafted
3. Ex-students should not be able to use college email id
4. Details about ICC should be displayed on website and give a link which will direct mails to ICC (verify the account)
5. Details of persons in-charge for specific issues should be made available to student on college website
6. Portal for students' grievance is needed.

Actions taken:

1. Email id created: ICC@chowgules.ac.in for addressing grievances.
2. Policy is on website.

Prepared by

Rupali Tamuly

Presiding Officer

ICC



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Reference: DOP&T O.M.No. 11013/2/2014-Estt.A-III dated February 2, 2015

Annual Return on cases of Sexual Harassment

Period : 1st April 2019 to 31st March 2020

Parvatibai Chowgule College of Arts & Science-Autonomous

S.No.		Ministry/ Department	Autonomous Bodies
1	Number of complaints of sexual harassment received in the year		01
2	Number of complaints disposed off during the year		01
3	Number of cases pending for more than 90 days		Nil
4	Number of workshops on awareness programmes against sexual harassment conducted during the year		01
5	Nature of action		Solved by natural law of justice and advised for rehabilitation

Note:

1. Information is to be provided in consolidated form in respect of Ministry/ Department as a whole (including Attached / Subordinate Offices).
2. Information consolidated in respect of autonomous bodies may be provided in the appropriate column.



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Reference: DOP&T O.M.No. 11013/2/2014-Estt.A-III dated February 2, 2015

Annual Return on cases of Sexual Harassment

Period : 1st April 2018 to 31st March 2019

Parvatibai Chowgule College of Arts & Science-Autonomous

S.No.		Ministry/ Department	Autonomous Bodies
1	Number of complaints of sexual harassment received in the year		02
2	Number of complaints disposed off during the year		02
3	Number of cases pending for more than 90 days		Nil
4	Number of workshops on awareness programmes against sexual harassment conducted during the year		02
5	Nature of action		Solved by natural law of justice and advised for rehabilitation

Note:

1. Information is to be provided in consolidated form in respect of Ministry/ Department as a whole (including Attached / Subordinate Offices).
2. Information consolidated in respect of autonomous bodies may be provided in the appropriate column.



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Annual Return on cases of Sexual Harassment

Period : 1st April 2017 to 31st March 2018

Parvatibai Chowgule College of Arts & Science-Autonomous

S.No.		Ministry/ Department	Autonomous Bodies
1	Number of complaints of sexual harassment received in the year		Nil
2	Number of complaints disposed off during the year		Nil
3	Number of cases pending for more than 90 days		Nil
4	Number of workshops on awareness programmes against sexual harassment conducted during the year		Nil
5	Nature of action		N.A.

Note:

1. Information is to be provided in consolidated form in respect of Ministry/ Department as a whole (including Attached / Subordinate Offices).
2. Information consolidated in respect of autonomous bodies may be provided in the appropriate column.



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Reference: DOP&T O.M.No. 11013/2/2014-Estt.A-III dated February 2, 2015

Annual Return on cases of Sexual Harassment

Period : 1st April 2016 to 31st March 2017

Parvatibai Chowgule College of Arts & Science-Autonomous

S.No.		Ministry/ Department	Autonomous Bodies
1	Number of complaints of sexual harassment received in the year		Nil
2	Number of complaints disposed off during the year		Nil
3	Number of cases pending for more than 90 days		Nil
4	Number of workshops on awareness programmes against sexual harassment conducted during the year		01
5	Nature of action		N.A.

Note:

1. Information is to be provided in consolidated form in respect of Ministry/ Department as a whole (including Attached / Subordinate Offices).
2. Information consolidated in respect of autonomous bodies may be provided in the appropriate column.



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Period : 1st April 2015 to 31st March 2016

Parvatibai Chowgule College of Arts & Science-Autonomous

S.No.		Ministry/ Department	Autonomous Bodies
1.	Number of complaints of sexual harassment received in the year		01
2.	Number of complaints disposed off during the year		01
3.	Number of cases pending for more than 90 days		Nil
4.	Number of workshops on awareness programmes against sexual harassment conducted during the year		Nil
5.	Nature of action		The matter was referred to Goa State Commission for Women and in the course of hearings done, no semblance of allegations was proved and accordingly the case was dismissed.

Note:

1. Information is to be provided in consolidated form in respect of Ministry/ Department as a whole (including Attached / Subordinate Offices).
2. Information consolidated in respect of autonomous bodies may be provided in the appropriate column.



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NAAC CRITERIA V

5.1.5

***The institution adopts redress mechanism for
Student grievances, Sexual Harassment and
Ragging***

3. Anti-ragging Committee



Parvatibai Chowgule College of Arts and Science Autonomous



Accredited by NAAC with Grade 'A' (CGPA Score 3.41 on a 4 Point Scale)
Best Affiliated College-Goa University Silver Jubilee Year Award

Date : 29th May 2021

TO WHOMSOEVER IT MAY CONCERN

This is to state that there were no cases of ragging reported in our college from 1st June 2015 to 31st July 2020 and the monthly reports were being sent to Directorate of Higher Education and Goa University every month.

Dr. Shaila R. Ghanti
Offg. Principal

Dr. Devashish Bagchi
Chairman
Anti-ragging Committee



Parvatibai Chowgule College of Arts and Science Autonomous



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Best Affiliated College-Goa University Silver Jubilee Year Award

F.42/183

1st July 2020

The Director,
Government of Goa,
Directorate of Higher Education,
DTE Complex,
Alto Porvorim, Goa.

Sub : Anti-Ragging Report for the month of June 2020


Dear Sir,

We would like to inform you that during the month of June 2020, there are no cases of ragging reported in our college.

Thanking you,

Yours faithfully,


Prof. N. N. Sawant
Principal


Dr. Devashish Bagchi
Chairman
Anti-ragging Committee

C.C. The Asst. Registrar (Academics)
Goa University,
Taleigao, Goa



SAMPLE REPORT SENT REGULARLY
TO GOA DIRECTORATE OF HIGHER
EDUCATION AS MANDATED.